

SEP 07 2005

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In re: Joseph B. Agusta  
Case: P5087C1 Application No.: 10/603,630 Filing date: 06/24/2003  
Art Unit: 2842 Examiner: Quynh H. Nguyen  
Subject: Method and Apparatus for Skill-Based Task Routing

**Certificate of Transmission under 37 CFR 1.8**

Attention: Quynh H. Nguyen, Examiner

Fax No.: (571) 273-8300

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Patent and Trademark Office

on 09/07/2005

Date

  
Signature

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SEP 07 2005

Method of Transmission: Facsimile

CASE DOCKET NO. P5087C1

In reference to application of Joseph B. Agusta

Serial No. 10/603,630

For Method and Apparatus for Skill-Based Task Routing

Sir:

Transmitted herewith is and an amendment in the above-identified application, under 37 C.F.R. 1.312.

- No additional fee is required.  
 Applicant claims Small entity status under 37 CFR 1.27.  
 The fee has been calculated as shown below.

**** CLAIMS AS AMENDED ****							
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
	Claims Remaining After Amendment		Highest No. Paid For Previously	Present Extra	Rate Small Entity	Rate Large Entity	Additional Fee
Total Claims	8	Minus	** 20	0	\$ 25	\$ 50	\$ 0.00
Indep Claims	4	Minus	*** 4	0	\$ 100	\$ 200	\$ 0.00
<input type="checkbox"/> First presentation of a multiple dependent claim					\$ 0	\$ 0	\$ 0.00
<input type="checkbox"/> Terminal Disclaimer Fees							\$ 0.00
Extension Fee	<input type="checkbox"/> 1st Month		<input type="checkbox"/> 2nd Month		<input type="checkbox"/> 3rd Month		\$ 0.00
Total additional for claims, time extensions and disclaimer fees							\$ 0.00

\*\* If the "highest Number Previously Paid For" in this space is less than 20, write "20" in this space.

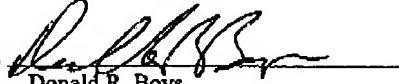
\*\*\* If the "highest Number Previously Paid For" in this space is less than 3, write "3" in this space.

\*\*\*\* Multiple dependencies, if any, included in the above calculation.

\* If the entry in column 2 is less than the entry in column 4, write "O" in column 5.

 A check in the amount of 0.00 is attached. Charge \$ 0.00 to deposit account 50-0534. (A duplicate of this sheet is enclosed) Please charge any additional fees or credit overpayment to Deposit Account 50-0534. A duplicate of this sheet is enclosed.

Respectfully Submitted,

  
 Donald R. Boys  
 Reg. No. 35074

 Central Coast Patent Agency, Inc.  
 P.O. Box 187  
 Aransas, CA 95004  
 (831) 726-1457

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Method of Transmission: Facsimile

CASE DOCKET NO. P5087CI

In reference to application of Joseph B. Agusta

Serial No. 10/603,630

For Method and Apparatus for Skill-Based Task Routing

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Indep Claims	4	Minus	*** 4	0	\$ 100	\$ 200	\$ 0.00
<input type="checkbox"/> First presentation of a multiple dependent claim				\$ 0	\$ 0	\$ 0	\$ 0.00
<input type="checkbox"/> Terminal Disclaimer Fees							\$ 0.00
Extension Fee	<input type="checkbox"/> 1st Month	<input type="checkbox"/> 2nd Month	<input type="checkbox"/> 3rd Month				\$ 0.00
Total additional for claims, time extensions and disclaimer fees							\$ 0.00

\*\* If the "highest Number Previously Paid For" in this space is less than 20, write "20" in this space.

\*\*\* If the "highest Number Previously Paid For" in this space is less than 3, write "3" in this space.

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**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**  
**Art Unit: 2642**                   **Examiner: Nguyen, Quynh H.**

In Re:           Joseph B. Augusta  
Case:           P5087C1  
Serial No.:     10/603,630  
Filed:          06/24/2003  
Subject:        Method and Apparatus for Skills-Based Task Routing

Commissioner for Patents  
P.O. Box 1450  
Alexandria VA 22313-1450

Dear Sir:

**RESPONSE B**